# Eva Photography Robot Manual

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Quick Setup Guide

1. Get in Place the Print Station with Printer, PC Server, ASUS Router and Laptop.
2. Turn on Laptop and wait until fully Booted. Connect on a Wifi Signal From Desktop (if internet connection is required)
   Connect a Ethernet Cable from the laptop to the Asus Router.
3. Turn on ASUS Router and wait until both the 2.4GHz and 5GHz lights are showing as on.
   Connect a Ethernet Cable from the ASUS Router to the Print Server
4. Turn on the Print Server
   Connect a Printer Cable from the Print Server to the Printer.
5. Turn on the Printer
6. Get the Eva Photography Robot in place connected to the Docking Power Unit.
   NOTE: It's important to only Turn Eva on when docket to the docking power unit as it uses this position as it's Home Base. It's important to check this area is a free area for the Robot to return too.
7. Turn on Eva Photography Robot.
Turning On and Setup - Photography

Part 1 - Laptop and Printer Setup.

1. Locate an Power Up the Laptop. When the Laptop has fully booted up You can (if required) connect the Wifi to the desired Internet Connection (see Changing the Internet Connection section). If no internet connection is required you can leave the WiFi connection as it is.
2. Connect the Laptop via Ethernet Cable to the ASUS Router. Connect the ethernet cable into one of the central Ethernet cables on the back. Note: Not the WAN connection.
3. When connected turn on the ASUS Router and wait until it’s fully booted (this can take a couple of minutes). Note: You can tell it’s fully booted as the Power On, and both WiFi (2.4GHz and 5GHz) lights will be on.
   To double check that the ASUS has fully booted use your phone to connect to the EvaRobot or EvaRobot_5G WiFi connections.
4. After the ASUS Router has booted connect up the Print Server PC via Ethernet to the ASUS Router via one of the Central Ethernet Cables on the back. Note: Not the WAN connection.
   Then press the power button on the Printer Server PC to start it up.
5. Connect the Printer’s USB Cable from the Printer into the Print Server PC and power on the Printer.

Part 2 - Robot Setup

1. Press in the Emergency Stop button on the back of Eva (this is a safety precaution to stop Eva accidentally walking around after being turned on).
2. Position Eva so it is connected to the charging station. When Eva is turned on if she is connected to the Charging unit Eva will use this position as ‘Home’. Note: Always start Eva up connected to the Charging Station and make sure the Charging Station has power.
3. Press in and release the Power Button located on Eva’s front mid-section and leave Eva to fully boot up.
4. Click on the Bots App to launch the program.

Part 3 - Configuring Eva’s Roaming for an Event.

1. When you arrive at your event make Sure Eva is located at the Charging Station and is charging.
2. Switch on Eva - the current position of Eva when switched on is automatically set to her home position.
3. Open the BotsCam app and select the "Navigation” Tab option at the top of the screen.
4. When starting at a new location the first thing to do is to remove any existing locations by clicking on the Delete All option. This will remove all previously set operations.
5. Check the Connect button is turned on - this should happen automatically (will show red when on, greyed out if off).
   If connected then proceed to next step, if not click on the connect button to try and force a connection.
   If you still can’t get a connection your network has booted incorrectly so switch everything off and refer back to part 1: Laptop and Printer Setup.
6. You can now manoeuvre Eva into position (either manually or using the laptops navigation system) and click Add when the position is required. Repeat this for multiple positions until you have the area for roaming mapped out. A secondary Check that locations are working correctly is checking the X: Y: and Rotation:
options, these should have values for the current position.
7. If you would like to check your positions before beginning the event you can click the start Button.
8. Finally when you are happy with your route click "Begin Photo" at the top of the screen.

Turning On and Setup - Survey Setup

1. Go to the "Survey" Tab option at top of the screen.
2. To Add questions click the add button (Maximum of 10 questions available)
3. You can choose between a Textbox, Rating and checkbox Question.
4. Make sure you fill in the Name textbox so that your data will be stored in the relevant file.
5. Once you have filled in your questions and filled in the name textbox click save. Do not forget this step as you will lose all your questions!
6. If you have already set up the navigation route you are ready to begin your survey event by clicking "Begin Survey" at the top of the screen.
   If you have not set up your navigation route see Part 3 - Configuring Eva's Roaming for an Event.

Changing the Internet Connection

Go to the Laptop and if required unlock the screen (password is botsco ).

The bottom right hand side of the screen locate the WiFi icon.

Click this icon to show the WiFi Settings, in this example it is connected to a network.

If the Wireless is turned off click on the Tick Box to enable it.

Click Rescan for wireless networks to show all available internet connections and Choose one that suits.

If the WiFi network requires you to login a browser may be required to load before continuing.
Note: Public Access WiFi connections and connections that require a specific login (rather than just a password for access) tend to disconnect the user after idle time or 5 minutes.

If No internet is required Click the ‘Wireless’ tick box to turn it off.
Using and Setting Up Eva Photo

Startup

When Eva first starts up you will notice some additional menu items right at the top of the screen. This allows the software to be setup before use.

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**BEGIN PHOTO**

This starts the software in Public Viewing Mode. So when all configuration is completed and you're happy for the event to start, this is the option to click.

*Note:* The menu options will disappear when clicked. To return back to the Settings menu at the top click the bottom of the screen 5 times and the menu will appear at the top.

Swiping up from the bottom of the screen is not possible in Public Viewing Mode, to re-enable this click the bottom of the screen 5 times and the menu will appear at the top, this will allow you to swipe up from the bottom.

---

**BEGIN SURVEY**

This begins the Survey portion of the software Public Viewing Mode. So when all configuration and navigation movement is completed and your happy with your survey question click this option to being the survey.

*Note:* The menu options will disappear when clicked. To return back to the Settings menu at the top click the bottom of the screen 5 times and the menu will appear at the top.

Swiping up from the bottom of the screen is not possible in Public Viewing Mode, to re-enable this click the bottom of the screen 5 times and the menu will appear at the top, this will allow you to swipe up from the bottom.

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**Settings Icon**

The top right of the application has three squares showing on top of each other. When pressed this will show a Menu option of which one is the Settings.

Click the Settings option to bring up general configuration of the software.

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NAVIGATION

The navigation Tab is where we set the positions for Eva to Roam around.

The first thing to check is the ‘Connect’ and ‘Get Map’ status near the top, both of these options should be enabled by default, these show that the program is communicating with Eva’s motors and detection systems.

Go Home when pressed tell’s Eva to return back to the Charging station.

The Power Button icon is only used at the end of the event (or if you want to turn Eva off completely). It will ask for a confirmation in case it’s accidentally pressed.

EVENT

Eva Photo

<table>
<thead>
<tr>
<th>Event Name</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Graphics</strong></td>
</tr>
<tr>
<td>Video Opener:</td>
</tr>
<tr>
<td>Image Opener:</td>
</tr>
<tr>
<td>Countdown:</td>
</tr>
<tr>
<td>After Photo:</td>
</tr>
<tr>
<td>Finish:</td>
</tr>
</tbody>
</table>

EVA Photo

Event Name - Give your event a Name for reference, images will also be stored in a folder name the Event Name for easier retrieval.

Graphics

Video Opener: This is the movie file played whilst Eva is roaming around or idle.
Image Opener: If you would like a static image instead of a Video select the image for this option.
CountDown: This video is shown just before taking the picture. As video sizes can alter
you can also adjust the time before the camera fires (in milliseconds).  
After Photo: When the image is taken you can show a video, typically this says ‘great photo’ or ‘what a photo’.  
Finish: After everything has been done you can show a Finished image a the end by selecting the image and ticking the box.

EVA SURVEY  
Graphics - Alter what is viewed by the software for opening Videos and Graphics. Alter these options to suit what you would like to view for your events.

LAYOUT DESIGN  
To alter the Photo layout select the desired layout you wish to change by using the left and right arrows then select the Import button to select a background image.  
Select what you would like to change (logo, Background 1-6) by clicking on the option. Then choose a file to use.

To add your own background images insert a USB stick and Launch Explorer then choose the ‘SD card’ option to view your files. Select the required files you wish to copy over by pressing and holding down on the file. A menu will appear allowing you to Copy the file. Then click the ‘Home’ option at the top then Internal Memory then Pictures folder. (the USB port is on Eva’s Back by the Emergency Stop button). Select the Editor button in the menu and select ‘Paste’ to copy the files over.

LAYOUT  
Select the Layout and tab and wait for the layouts to load. Select the desired layout for your photo.
SPEECH

The Speech Tab allows you to alter certain aspects of what Eva says when certain events are fired. Type in the required text into the Speech Options to suit. You can also Change the Language if required. If a field is left blank it will skip any speech when it comes to that option.

Settings Options

LANGUAGES
Change the language to Suit

TEXT OPTION

In order to send SMS Messages of the Photo’s from Eva a few details are required to be entered. Firstly go to Twilio (https://www.twilio.com/) and register for an Account*. After Registration locate the Twilio’s Dashboard where you can find the Account SID and AUTH TOKEN. Get a Number or if you already have one click on Phone Numbers from within the Dashboard and note down the Number (make sure it’s a mobile number and not a landline).

Then enter these details into the ACCOUNT SID, AUTH TOKEN and TWILIO Number options to enable SMS Messages.

Note: Enter the Mobile number in this format: +447771234567

When no Internet connection is provided the Email’s will be stored and sent when the system finds an internet connection.

* Registration may require a payment structure to be setup for Twilio.

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SHARE OPTION
This allows sharing options for social media to be enabled or disabled. Certain additional apps may be required to be installed in order for different sharing platforms to perform. Social media options are for uploading to one account.

Note: Take care with sharing items to your facebook or twitter feed. An upload of a unsavoury picture could cause accounts to be suspended. We suggest allowing guests to use the print, email or texting options so they can share the photos themselves.

EMAIL OPTION
Tick this option to allow Emailing of the Photo’s from Eva.
When no Internet connection is provided the Email’s will be stored and sent when the system finds an internet connection.
Printer Setup

Resuming the Printer after a Pause

If your at an event and you need to change the paper/ribbon follow the instructions for Changing the paper Of the Printer then you will need to un-pause the printer as the Linux printing system tries to be helpful and pause printing whilst changing the paper.

To un-pause the printer go to the Laptop and open up the FireFox browser.

If your software is newer than Mid-July you may see a ‘Resume’ button next to the CUPS Printing System’ in which case click that to un-pause the printer. If this option is not showing follow the below steps:

If the default page doesn’t show the Print’s available enter in http://192.168.100.101/ into the browser’s address bar.

Next click on the CUPS Printing System Link.
When this appears click on Printers Menu item and select the Mitsubishi CP60D70D707D.

Next click on the Maintenance Drop Down Menu and Select Resume Printer.

This part in blue may not be required depending on setup. If may redirect you to a Secure part of the website, this is normal so give it a couple of seconds to change the page. If the browser presents a security Risk click on Advanced and Click on 'Add Exception' then Confirm the security exception.
‘Accept the Risks’. The browser is checking that the website is secure (it is secure, the Browser just doesn't know it!).

If the site is not secure it will reload the page after a few seconds to a secure page.

Then click on Maintenance drop down and click *Resume Printer*. Again.

**MITSUBISHI_CP60D70D707D**

**MITSUBISHI_CP60D70D707D** *(Paused, Accept)*
It will ask for a username and password. Depending on the system you have you will need to enter either:

Username: server  
Password: letmein123

or

Username: pi  
Password: letmein123

Note: Generally systems after July 2019 will be the second Username: pi

The page will show a confirmation then redirect back to the Settings Page. That's all that needs to be done.

Reprinting / Re-Emailing / Re-Texting Items from laptop

The laptop gives the ability to reprint, re-email or re-text (requires twilio account) from the laptop. Simple select the image required and Enter the details on the shown Image Page.
Choosing the RePrint option will reprint this particular photo. Entering an Email address and Clicking Send Email will re-email the photo (Internet Connection Required). Entering a Mobile Number and Clicking Send Text will re-text the Photo. (Requires Internet Connection and Twilio account setup).

Below these options is a ‘Delete’ option, this will remove the image. (Warning: The Image cannot be recovered).

To Enter your Twilio details click the Twilio Config in the Menu and enter the relevant Details.
Changing the Paper Of the Printer

1. Close the door.

2. Press the POWER switch on the rear panel to turn on the power.

3. Pull out the tray where the paper is fed out back to the rear.

4. The POWER indicator light is changed from orange to green.

5. Insert the print paper into the unit.

6. After pressing the OPEN button to open the front cover, and

7. Close the door.

8. Insert the print paper into the unit as shown in the diagram.

9. Remove the print paper from the print head to open the front.

10. Change the Printer / Ribbon / Paper.
Updating Eva Photography Robot’s Software

Downloading the update
If provided with a web address to download an update to the software enter the URL into the Browser on Eva.

The File should be downloaded to the Downloads folder, load up Explorer and find the downloaded package and click to install.

Updating Via USB
Insert the USB into the back of Eva, then launch Explorer and select SD Card. Find the package and click to install.
**Items of Note**

**EMERGENCY STOP**
On Eva’s back there is a Red Emergency Stop button. This will stop Eva from roaming around (the rest of the software will run, albeit her face will be a little annoyed!)

**ROAMING**
When at an event Eva Robot may slightly roam off the specifically taught track. This can happen as the wheels may slip or not grip on the floor at certain times. This is normal behaviour and can be corrected by re-programming the roaming positions of Eva.

Events over a long period of time are more susceptible to the roaming locations moving.

**GLASS**
Glass Door’s or Full Length Glass Partitions.
Eva’s collision system works very well with most obstacles in it’s path, except for Glass. Be wary of room’s with glass partitions as the scanning system has difficulty determining if it is in object or not.

**TABLES**
Tables with small thing Legs are very difficult for the collision system to see, where possible move these types of tables out of Eva’s path.

**BLACK FLOORS**
Depending on how shiny the floor is Black Shiny floors can cause the Eva Robot to pause thinking it may have no floor in front of it. Be wary of events where the floor is jet black. This is due to the downward detection unit (to stop it going down stairs) being confused by the sensors thinking the floor drops in front.

**Troubleshooting**

*Eva won’t move after i’ve set the roaming positions and clicked Start?*
Check that the Emergency Stop button hasn't been pressed in (rotate it to release).

*I am unable to connect to the EvaRobot or EvaRobot_5G network with my phone to check the network is functioning?*
Restart the ASUS router and see if that fixes this issue. If not shut everything down and reboot starting with the Laptop (see Turning On and Setup section).

*The Printer is on and doesn’t show any errors but nothing is printing?*
Check that the printer hasn’t been inadvertently paused by opening it up or changing the paper. See the section Changing the Printer’s Paper during an Event.
Check that Eva has an Internet Connection, if not Shutdown and Restart Eva.

*Eva has started roaming off the beaten track!*
Over a period of time the tracking not he wheels may cause Eva to roam slightly out from what was set. Re-set Eva’s roaming positions to correct this.
Eva may also if obstacles are found to be in the way try to navigate around the obstacles. This can on occasion take it on a bit of a wild goose chase where it tries to navigate multiple objects but can’t quite manage to get back to it’s pre-determined router (too many objects!).

*Eva keeps trying to return back to the Home Station!*
It’s likely that Eva is running low on power and trying to return back to charge. Whilst charing hitting
the Emergency Stop button allows people to still use Eva in stationary mode.

*The Camera isn’t showing any live view in the software.*
Some versions of Android require the USB to be un-ticked in the ‘Settings’
Go to the Settings options in android then go to the USB Option and un-tick the USB
XXXXXXXXXXXXXXXX.
Turn off the SLR Camera then turn back on.

### Passwords Information

<table>
<thead>
<tr>
<th></th>
<th>Laptop</th>
<th>ASUS Router</th>
<th>Print Server (Printing)</th>
<th>EvaRobot WiFi</th>
</tr>
</thead>
<tbody>
<tr>
<td>Username</td>
<td>bots</td>
<td>admin</td>
<td>server</td>
<td></td>
</tr>
<tr>
<td>Password</td>
<td>botsco</td>
<td>letmein123</td>
<td>letmein123</td>
<td>letmein123</td>
</tr>
<tr>
<td>Used When</td>
<td>To Log into Laptop</td>
<td>If the ASUS router needs any changes. Note: This should not be necessary.</td>
<td>When Resuming the Printer if paused.</td>
<td>To check that the WiFi network is up and running.</td>
</tr>
</tbody>
</table>
1. INTERPRETATION
1.1. In these Conditions unless the context otherwise permits:

   "Authorised Representative" means a person whose job title is that of Director, Senior Director or Managing Director.
   “Customer” means the person, firm, company, entity or organisation with whom WRL contracts for the sale of products and/or supply of Services.
   "the Conditions/ these Conditions" means the standard terms and conditions of sale set out in this document or such replacement standard terms and conditions as are in force at the date of the Contract and which at that date appear on WRL web site at and any other website owned by WRL and/or which are available on request from WRL.
   "the Contract" means any contract for the purchase and sale of other supply of Products and/or the supply of Services by WRL to a Customer.
   "WRL." means WARRINGTON ROBOTICS LIMITED (registered in England Number 10985972)
   “Products” means any Products (including, for the avoidance of doubt, software and instalments of the Products or any parts of or for them) sold by WRL to a Customer.
   “Services” means any services supplied by WRL to a Customer.

1.2. The headings in these Conditions are for convenience only and shall not affect their interpretation.
1.3. We reserve the right to make changes to any Services, policies, terms and conditions including these Terms and Conditions, and Service Terms at any time. You will be subject to the terms and conditions, policies and Conditions of Use in force at the time that you use the WRL services. If any of these Conditions of Use is deemed invalid, void, or for any reason unenforceable, that condition will be deemed severable and will not affect the validity and enforceability of any remaining condition.

2. BASIS OF SALE
2.1. All Contracts between WRL and a Customer shall be governed by these Conditions to the exclusion of any other terms and conditions including without limit any terms on or referred to in any purchase order. It is the Customer’s responsibility to be aware of the Conditions as current from time to time. The customer’s acceptance of these conditions shall be made (in respect of the first Contract and all subsequent Contracts) either by (1) Customer providing a purchase order to WRL or (2) Customer accepting Products or Services from WRL whichever occurs first.
2.2. No variation to these Conditions shall be binding unless agreed by letter signed by an Authorised Representative of WRL.
2.3. No employee or agent of WRL other than an Authorised Representative has any authority to make any representation at all concerning Products or Services and an Authorised Representative has no authority to make such representation other than by letter (an “authorised representation”) and accordingly customer agrees that in entering into any Contract it does not rely on any unauthorised representation and Customer agrees it shall have no remedy in respect of any unauthorised representation (unless made fraudulently).

3. CUSTOMER IDENTIFICATION
3.1. In placing an order Customer may utilise one or a combination of account name, password, customer code or customer identification.
3.2. Customer agrees that Customer is entirely responsible for use of Customer’s Identification and that it is Customer’s responsibility to have in place security measures and procedures to ensure use of its Customer Identification only by authorised personnel for authorised purposes.
3.3. Customer agrees that WRL is entitled to rely absolutely on any orders placed on WRL, which have utilised Customer’s Identification, and to deliver as directed by such orders and invoice and be paid in respect of such orders.
3.4. WRL has the right to accept or decline any purchase order submitted by Customer.

4. WRL INFORMATION
4.1. All Product pricing, description, availability and related information (“Information”) provided by WRL, in any form, is the property of WRL or its vendors. WRL hereby grants Customer a limited, non-exclusive, non-transferable license to use the Information for its internal use only for the purpose of Customer’s purchases and sales of Products sold by it to WRL. WRL shall be entitled to stop the provision of Information at any time without notice. Customer agrees to hold in confidence and not to directly or indirectly use, reveal, report, publish, disclose or transfer to any other person or entity any of the Information or utilise the information for any purpose except as permitted herein. WRL makes no warranty, either express or implied on the information or its accuracy. All Information is provided to purchaser “as is.” Specifically, but without limitation Customer is not entitled to utilise Information for any purpose other than in the normal course of business of a Reseller and is not entitled to use, reproduce or display the Information in any way, which in WRL’S opinion; (1) would enable it to be identified as information obtained from WRL (2) would enable comparison of the information with other supplier’s information relating to products or (3) could be damaging to WRL’s business interests.
5. ORDERS AND SPECIFICATIONS
5.1 The Customer shall be responsible to WRL for ensuring the accuracy of the terms of any order.
5.2 WRL reserves the right to make any changes in the specification of the products, which are required to conform to any applicable safety or other statutory requirements.
5.3 No order, which has been placed by Customer, may be withdrawn or cancelled by Customer except with the agreement by letter, fax or email of an Authorised representative of WRL.
5.4 Notwithstanding any other terms of these Conditions it is agreed that the provision or display of Product pricing and other Information (as defined in clause 4.1) by WRL to Customer does not amount to an offer by WRL to sell such product at that price or on any other terms. Supply of such Information is only an invitation to treat. An order by the customer for Product or Services shall be the offer.
5.5 WRL reserves the right to cancel any orders placed by the customer at any time.
5.6 All orders with paid deposits must be collected and balance fully cleared within 60 days of invoice date. Orders failed to be collected or balance fully cleared will result in forfeit of deposit and the invoiced item will be sold off. Deposits will not be refunded. Full payment maybe received and your item can be stored for an additional 60 days, after this the cost of £100 plus VAT per week will be charged for storage.

6. PRODUCTS AND PROMOTIONS
6.1 All prices are subject to change without notice and subject to the provisions of clause 6.2. All prices will be established at the time the order which gives rise to a Contract is received by.
6.2 If Customer agrees to place an order for Product not available at the time of order (a "Backorder") such order shall be irrevocable and be deemed to be for the product at the price established at the time the Backorder is taken or confirmed plus any increase charged by WRL due to increase of its supplier’s price to WRL or direct costs to which WRL becomes subject (including without limited costs resulting from currency fluctuation). WRL shall only increase its price by such levels is necessary to maintain its percentage margin at the same level as would have resulted from sale at the price prevailing at the time the Backorder was placed.
6.3 Unless otherwise agreed by letter by an Authorised Representative of WRL all prices exclude the cost of delivery.
6.4 All price and charges are exclusive of any applicable Value Added Tax, which the customer will be additionally liable to pay to WRL.
6.5 Any redeemable offer or redeemable voucher either verbal or in writing can only be used once and cannot be used in conjunction with any existing discounted offers.
6.6 Vouchers or Promotions may have the date’s changed at our discretion. We reserve the right to cease any promotions or vouchers or any details at any time.
6.7 Any items that are provided as “Free” or “Added Extra” have a retail value of zero. We reserve the right to refuse exchange or refund on any items sold in this manner.
6.8 We list availability information for products sold by us on the website including on each product information page. Beyond what we say on that page or otherwise on the website, we cannot be more specific about availability. As we process your order, we will inform you by e-mail or by posting a message on the Message Centre of the website as soon as possible if any products you order turn out to be unavailable and you will not be charged for those products. In the unlikely event that a product or promotional item is unavailable due to third-party stock availability, a comparative item will be provided.
6.9 Please note that unless otherwise stated on the website, delivery estimates are just that. They are not guaranteed delivery times and should not be relied upon as such.
6.10 Despite our best efforts, a small number of the items in our catalogue may be mispriced. We will verify pricing when processing your order. If we have made a mistake and a product’s correct price is higher or lower than the price on the website this will be pointed out at some point during the order process.
6.11 Any items included with Monthly offers are valued at £0.00p per item. The item is not eligible for exchange or refund.
6.12 Should you receive notification of an offer that does not have a ‘starting’ date, WRL and customers should assume the date of receipt as the first day of the applicable offer.

7. TERMS OF PAYMENT
7.1 Unless WRL has previously agreed in writing with the customer that products shall be supplied on credit, payment for products dispatched either through collection or delivery, must have been fully paid, and payment cleared on or prior the agreed collection or delivery date. Items will not be released until full payment has been received. All foreign transactions/payments are required to be paid by bank transfer.
7.2 Where WRL has agreed to supply the Products on credit Customer shall pay the price of the Products within 30 days of the date of WRL’s invoice notwithstanding that the property in the Products has not passed to the Customer. Invoices will be dated the day of dispatch of the Products. WRL shall be entitled at its absolute discretion to alter payment terms (other than on concluded Contracts) and withdraw or alter any credit limit granted at any time without notice.
7.3 The time of payment of the price shall be of the essence of the Contract. If the Customer fails to make a payment on the due date then without prejudice to any other right or remedy available to it WRL shall be entitled to:-
7.3.1 Cancel the Contract or suspend any further deliveries or suspend any services to the Customer.
7.3.2 Appropriate any payment made by the Customer to such of the Products as WRL may think fit (notwithstanding any purported appropriation by the Customer).
7.3.3 Charge the Customer interest (both before and after judgement) on the amount unpaid at the rate of 5% per annum above bank base rate from time to time until payment in full is made such interest being calculated on a daily basis.
7.4 A deposit is taken as a non-returnable deposit on all purchases to cover administration costs.

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8. DELIVERY
8.1. Delivery of the Products shall be made by WRL to such place as shall have been agreed between WRL and the Customer. Unless the Customer shall have notified WRL in writing within 5 working days of the date of WRL’s invoice that the products have not been delivered or incorrect delivery of parts or product then delivery shall be deemed to have taken place in accordance with the Contract and the Customer shall not be entitled to raise any claim of short or mis-shipment. WRL is entitled to issue its invoice on or after the date of dispatch of Products from its facility.
8.2. WRL shall be entitled to assume that any person who both reasonably appears and claims to have authority to accept delivery who signs a note in respect of the products on behalf of the Customer shall in fact have the authority.
8.3. Any dates quoted for the delivery of Products are approximate only and WRL shall have no liability to the Customer of any delay in delivery of Products howsoever caused.
8.4. Where Products are to be delivered in instalments each delivery shall constitute a separate Contract and failure by WRL to deliver any one or more of the instalments in accordance with these Conditions or any claim by the Customer in respect of any one or more instalments shall not entitle the Customer to treat the Contract as a whole as repudiated.
8.5. We cannot be held responsible for third party strikes or goods being held at customs.
8.6. Notifications of missing items or queries with the Delivery must be made within 3 working days of the receipt of the Delivered Items.
8.7. Please notify us or report any damaged/missing items via courier within 3 working days of receipt, all reported incidences of damaged/missing items after this time will not be considered.

9. RISK AND PROPERTY
9.1. Risk of damage to or loss of Products delivered to United Kingdom locations shall pass to the Customer at the time of delivery or if the Customer wrongfully fails to take delivery of Products at the time when WRL has tendered delivery of the Products.
9.2. Risk of damage to or loss of Products to International locations (locations deemed outside of the United Kingdom by WRL) shall pass to the Customer at the time of despatch / collection from the WRL offices.
9.3. Notwithstanding delivery and the passing of risk of the Products or any other provisions of these Conditions the property in the Products shall not pass to the Customer until WRL has received in cash or cleared funds payment in full of the price of the Products and all other Products and Services previously sold or supplied by WRL to the Customer for which payment is then due.
9.4. Until such time as the property in the Products passes to the customer the Customer shall hold the Products as WRL’s fiduciary agent and Bailee and shall keep the Products separate to those of the Customer and third parties and properly stored protected and insured and identified as WRL’s property.
9.5. Until such time as the property in the products passes to the Customer (and provided the products are still in existence and have not been resold) WRL shall be entitled at any time to require the Customer to deliver up the products to WRL and if the Customer fails to do so forthwith to enter upon any premises of the customer or any third party where the products are stored and repossess the Products.
9.6. Stored products are held for a maximum of 4 weeks before being disposed of.

10. WARRANTIES AND LIABILITY
10.1. WRL does manufacture the physical Products and subject to the conditions set out below in this clause 10 WRL sells the Products with the benefit of the manufacturer’s warranty. Where the products comprise computer software or photo booth equipment developed by WRL, WRL warrant these under the terms of the end user license agreement. Where the Products comprise computer software not developed by WRL, WRL sells the Products with the benefit of the manufacturer’s warranty.
10.2. WRL will accept liability for defective Products and replace and repair items that were broken on arrival, this is limited to main systems, Screens and excludes the Frames due to the nature and environment these are used, the frames also have to be checked by the operator for wear and tear and any broken or worn parts should be replaced.
10.3. Software, Service and equipment. The software is provided and built by WRL. WRL will under no circumstances be held responsible for error with the software. WRL will discuss bugs found and rectify the bugs as soon as is convenient to do so. WRL will not be liable for failure of equipment, software or services that prevent or restrict an event either before or in progress or any refunds arising from such a fault.
10.4. Dead on Arrival warranty or other defective goods terms and actually obtains from the manufacturer or publisher a refund credit repair or replacement in respect of the defective Products. For example and without limit if the manufacturer’s or publisher’s defective goods terms requires that Product is returned direct to it or a nominated service provider WRL cannot and shall have no obligation to accept a return or and/or grant a credit for such Product. WRL shall be under no liability in respect of any defect arising from fair wear and tear; wilful damage; negligence; abnormal working conditions; failure to follow WRL’s or the manufacturer’s or publisher’s instructions (whether oral or in writing) misuse or alteration or repair of the Products without WRL approval.
10.5. WRL shall be under no liability under the above warranty if the total price of the Products has not been paid.

Beta testing product
If you have purchased a product in beta testing and issues either hardware or software arise. The issues will be looked into and rectified if possible. In all these rectifications the product must be returned to head office at the operators cost with software being updated remotely. All software issues must be documented with time and date and issue occurred and reported to support@photobooth.co.uk within 48hrs.

10.6. Any claim by the Customer which is based on a defect in the quality or condition of the Products shall be notified.

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to WRL. Upon notification of any such claim by the Customer WRL shall either notify the Customer whether the policy of the manufacturer of the Products is to deal with the Customer direct (in which case the Customer shall deal with the manufacturer direct provided WRL gives sufficient details to enable the customer so to do) or shall provide the Customer with an RMA number (in which case the Customer shall return the Products to WRL in their original UNMARKED packaging together with details of the RMA number and the Customer’s name and address). This clause shall only apply to Product. Customer is entitled to return to WRL as provided in these Conditions.

10.7 WRL shall not be liable to the Customer for any economic or financial loss or damage (including without limit, any loss of profits, loss of revenue liabilities incurred by the Customer to third parties, or additional expenses incurred or the cost of time spent) or any consequential, indirect or special loss or damage costs expenses or other claims for consequential compensation whatsoever (including without limit loss of or damage to data or loss of goodwill) incurred or suffered by the Customer and in every case howsoever caused or arising (and whether caused by the negligence of WRL, its employees or agents or other wise).

10.8 WRL’s liability for direct loss or damage arising from damage to tangible property for which WRL is liable shall be limited to the VAT exclusive price of the relevant Product or Service in connection with which any claim for damage or loss is made.

10.9 Warranties on Hardware where applicable are with the manufacturer themselves and must be returned to the respective manufacture for any repair.

10.10 WRL shall not be liable to the Customer or be deemed to be in breach of any Contract by reason of any delay in performing or any failure to perform any of WRL’s obligation in relation to the Products if the delay or failure was due to any cause beyond WRL’s control. Without prejudice to the generality of the foregoing the following shall be regarded as causes beyond WRL’s control:-

10.10.1 Act of God; explosion; flood; tempest; fire or accident.

10.10.2 War or threat of war; sabotage; insurrection; civil disturbance or requisition.

10.10.3 Acts; restrictions; regulations; bylaws; prohibitions or measures of any kind on the part of any governmental or parliamentary or local authority.

10.10.4 Import or export regulations or embargoes.

10.10.5 Strikes; lock outs or other industrial actions or trade disputes (whether involving employees of WRL or a third party).

10.10.6 Difficulties of WRL’s supplier in obtaining raw materials; labour; fuel parts or machinery.

10.11 End of Line – Some equipment may become end of line during the warranty period. On such an occasion the nearest replacement will be sourced. Additional costs may occur if the model specified is more expensive than the original End of Line item. These costs will be passed onto the customer.

10.12 Nothing in these Conditions shall in any way exclude or limit any liability WRL may have for death or personal injury caused by its negligence.

10.13 If a refund is authorised Refunds will be given when the item returned has been thoroughly checked for damage and must still be in totally new condition. If the item has been found to be used by WRL it will carry a charge regardless of use.

10.14 Updates required for any hardware will incur an additional charge after pickup for items such as memory.

11. RETURNS AND HIRE

11.1 If WRL agrees to accept the return of any Products (other than for the purpose set out in Clause 10 above) or agrees to carry out repairs to other Products which have not been purchased from WRL or agrees to repair Products which are out of warranty the Customer shall not send the same to WRL unless they are accompanied by an RMA number previously advised by WRL and a copy of the suppliers sales invoice and are sent in their original packaging or same or similar material.

11.2 If WRL has agreed to carry out repairs or to replace parts (or any parts thereof) other than for the purpose set out in clause 10 above the Customer irrevocably authorises WRL to carry out such repairs or provide such replacements as shall place the Products in proper working order.

11.3 WRL shall accept no liability for any damage to or loss in transit in Products returned to WRL whether under this Clause or under Clause 10 above.

11.4 If WRL has agreed to accept the return of products other than for the purpose of carrying out any other repair or replacement the products must be returned in their original packaging and in a clean resalable condition failing which WRL will refuse to accept the same and the Customer shall remain liable for the price thereof.

11.5 WRL cannot accept any returns for products that are deemed to have been used.

11.6 Once collection note has been signed, our terms and conditions are considered agreed to. No full refunds will be given on faulty or non faulty items, in the case of faulty items, repairs will be carried out. If items are returned but not faulty, a 50% refund will be given on the total cost of the sale only. If WRL has agreed to accept the return of products refunds for Funds related to software or hardware items will be returned within 14 days of the initial request. All deemed faulty items need to be Returned to Base.

11.7 All received goods (Systems, Hardware, Booth Skin’s, Panels, anything with artwork and all booth consumables etc) must be reported as damaged within 24 hours of receipt.

11.8 Any damage made by courier returns require us to be notified within 3 days of receipt and then in writing within 7 days. After this period no claims for damage for couriered items can be claimed.

11.9 When a returned item is received the employees of WRL will test the items over a 48 hour period. If is found to be in working order a charge per hour and 30% restocking fee will be charged to the customer.

11.10 All refunds will be made once equipment has been checked and are confirmed to be present and correct with no parts missing or damage evident. Once this has been established, refunds will be sanctioned no later than 48 hours. Only the person on the purchase invoice can return items for replacement under warranty. Any third party purchases will not be able to do this not he behalf of the original purchase invoice named person(s). Photographic ID from them on the day will also be required.
11.11 All items returned without an RMA Number that are not authorised returns will be charged at £150.00 per week storage fee, starting 7 days from receipt of return. The item will not be available for delivery/collection until this storage fee has been cleared.
11.12 Returned items will be stored for a maximum of 31 days before being destroyed/recycled.
11.13 Returned items that are deemed to have been found faulty have a maximum postage/courier refund of £10.00 where applicable.

12. INSOLVENCY OF CUSTOMER
12.1. This Clause applies if:-
12.1.1 the Customer makes any voluntary arrangements with its creditors or becomes subject to an administration order or (being an individual or firm) becomes bankrupt or (being a company) goes into liquidation otherwise than for the purposes of amalgamation or reconstruction.
12.1.2 an encumbrancer takes the possession or a receiver is appointed of any of the property or assets of the Customer or
12.1.3 the Customer ceases or threatens to cease carrying on business or
12.2 WRL reasonably apprehends that any of the events mentioned above is about to occur in relation to the Customer and notifies the Customer accordingly.
12.3. If this Clause applies then without prejudice to any other right or remedy available to WRL, WRL shall be entitled to cancel the Contract or suspend any further deliveries or services under the Contract without any liability to the customer and if the Products have been delivered and not paid for then the price shall become immediately due and payable notwithstanding any previous agreement or arrangement to the contrary.
12.4. Deposits for Hired items will be returned if the item is found to be in good working order and returned within the specified time. Any monies for posting/delivery are not refunded.

13. CONFIGURATION
13.1. On agreement WRL will provide configuration Services to Customer. Configuration Services will be at the price agreed at the time the order is taken or confirmed. The Customer shall be solely responsible for the accuracy of its order, the specification of the components and their configuration and for ensuring that the configured product specified is satisfactory for the purposes for which it is required including without limit that it has sufficient overall functionality, and will support, be compatible and inter-operable with any hardware, software or middleware with which it is intended to operate.
13.2. Any supplied hardware by the purchaser is the sole responsibility of the purchaser to make sure is fully compatible, as we cannot be held responsible for any problems arising in conjunction with third party hardware or drivers. We also cannot be held responsible for problems arising from third party software with our software.
13.3. Refunds on software will not be given due to supplied hardware not being compatible or having defects.
13.4. Configuration Services will have a warranty of 14 days from the date of shipment to the Customer. WRL sole liability (and the Customer’ sole remedy against Ingram) in respect of any defective Services for which WRL is responsible shall be the repair by WRL or at WRL’s option replacement of the Product on which the Services have been performed. (If any alleged defect shall be attributable to defect in Product the provisions of clause 10 shall apply). Claims in respect of defective Services must be made within 21 days of the date of delivery / collection of the configured Product.

14. GENERAL
14.1. Any notice required or permitted to be given by either party to the other under these Conditions shall be in Writing addressed to that other party at its registered office or principle place of business or such other address as may at the relevant time have been notified pursuant to this provision to the party giving notice.
14.2. No waiver by WRL of any breach of the Contract by the Customer shall be considered as a waiver of any subsequent breach of the same or any other provision.
14.3. If any provision of these Conditions is held by any authority to be invalid or unenforceable in whole or in part the validity of the other provisions of these Conditions and the remainder of the provisions in question shall not be affected thereby.
14.4. The Contract shall be governed by the laws of England and the Customer submits to the exclusive jurisdiction of the English Courts.
14.5. General maintenance for example, Loose screws, Loose lights, Loose clips, are the responsibility of the operators not the manufacturer.
14.6. Any aggression or abuse directed towards our staff will not be tolerated. Aggressive or abusive behaviour includes language (whether verbal or written) that may cause staff to feel afraid, threatened or abused and may include threats, personal verbal abuse, derogatory remarks and rudeness. We also consider inflammatory statements, remarks of a racial or discriminatory nature and unsubstantiated allegations, to be abusive behaviour. Any abusive behaviour will invalidate your support package with immediate effect and no refund will be payable.

15. SOFTWARE AND SUPPORT
15.1. Software Updates are part of the Support. After this period a new support package will need to be taken up to receive Software Updates and Support (there is a cost for this service).
15.2. Software Updates are performed on your system, however Outdated Systems will need to be updated to allow the software to be used. During a Software Update our staff may be required to have Remote Access into your System in order for us to update.
15.3 We cannot accept any responsibility for any loss of data due to a software update.

15.4 Any images used in conjunction with WRL are the owners responsibility to seek copyright and permissions for any pictures used. Copyright photos cannot be used without express permission from the copyholder. Including backgrounds, logo’s or any additional images including promotional.

15.5 Some Software Updates may require a Hardware, Operating System, or Third Party Updates. This is not our responsibility and must be undertaken by you to ensure our software will perform correctly.

15.6 Software operating correctly is governed by some external factors that are out of our control. When a problem arises with software from an operating system update or new hardware configuration conflict we will endeavour to repair this as quickly as possible. WRL will be in no way held accountable for loss of earnings from these updates nor will WRL issue refund for the software*. Please send software issues to support@servicerobots.com

15.7 Software Updates and support updates do not include Facebook Applications and Website Updates for use with the Facebook App integration. This is a separate entity which may need to be charged separately if any Facebook Changes or updates are made by Facebook, Inc.

15.8 Expiry Key’s, if applicable, should be checked no later than 2 hours before an event to allow time for updating of your software should your expiry key have expired. We cannot be held responsible for last minute requests for expiry keys as at busy times it may be difficult to get through. It is also worth pre-checking the expiry key and giving plenty of time for us to acquire it.

15.9 We cannot be held responsible for any refunds or compensation resulting from software or third party items in connection with the software (such as WiFi Connection, Operating Systems or any third party programs installed on your system).

15.10 The use of the email sending via software is available without software support. Retrieval of email’s through members area is only available when within a support package.

15.11 Any faulty items must be reported to Support within 48 hours of detection. (support@servicerobots.com.

15.12 Software licenses are per Product Basis. Any additional licenses will need to be purchased separate.

15.13 Software licenses are put in place by WRL prior to pickup or shipment of the products. All reinstalls on PB Pro software will carry an administration charge. Reinstalls will also incur an additional charge.

15.14 Support is provided for hardware purchased from WRL only, we do not provide support for products not supplied by us. Support transfer will incur a charge.

15.15 To continue using software you may be required to be in a support package on a yearly subscription. We reserve the right to cancel any software currently in use if customers are out of support or in breach of any contract with WRL.

15.16 The purchase or upgrade of software and support does not alter your rights in consideration to hardware. Hardware is the responsibility of the manufacturer as stated in section 18 – Warranties.

15.17 Software errors or bug’s that are brought to our attention will be rectified within 30 days of the bug being reported.

16. WEBSITE

16.1 Any websites templates are provided as a basic layout for the customer to alter as they see fit. we do not create, build or make changes to the website and it is supplied as is to the customer. All websites are based on a WordPress framework and all functionality must be compatible with this framework. It is the responsibility of the customer, not WRL or the Hosting party to make full backups where required of files, databases or emails.

16.2 Website’s hosted by external companies are not the responsibility of us and need to be checked thoroughly with the third party for compatibility. Booking Systems, plugins and any proprietary code as part of our supplied system’s are not the responsibility of us if hosted on a system not controlled by ourselves. Changes to externally hosted websites come with a charge for any amendments made to the underlying code.

16.3 If WRL Host your website and your package includes it you will get the booking system installed FOC. Due the nature of setup of the booking system if you move your hosting to another company the booking system will not be allowed to be used. This Booking system is copyrighted coded to WRL all rights reserved. The Booking system is classed as software with the Package and comes under support packages should any changes be required.

17. ADVERTISING

17.1 Any AdWords products we offer in conjunction with Google are subject to being changed by Google without prior warning.

18 WARRANTY POLICIES

18.1 The photobooths.co.uk products are fully warranted to the original owner against defects in materials and workmanship for the lifetime of the product. If a product ever fails due to a manufacturing defect, even after extended use, we will repair the product, without charge, or replace it, at our discretion. This warranty does not cover damage caused by accident, improper care, negligence, normal wear and tear, or the natural breakdown of colours and materials over extended time and use. Damage not covered under warranty will be repaired for a reasonable rate and a fee will be charged for return shipping.

For warranty evaluation, your product must be returned directly to Photobooths, Excelsior House, Excelsior Works, Mucklow Hill, Halesowen, West Midlands, B62 8EP. All shipping to Warranty must be pre-paid and insured. Photobooths cannot be liable for lost in-bound packages. Reasonable wear and tear is not included.

This warranty gives you specific legal rights; you may have other rights. This warranty policy supersedes all previous warranty policies.

External Warranties are with the manufacturing company of that particular item and the external companies return
REPAIR GUIDELINES

18.6. If your product by Photobooths fails due to a manufacturing or workmanship defect, our first option will be to repair the item, free of charge. If the product is not repairable, or if the cost of repairing the item exceeds the cost of a new one, we will replace it. Any faulty items must be reported to Support within 48 hours of detection.

18.7. If you’re having problems with your product by Photo booths please send it to us at the following address for inspection and repair:

Photobooths, Excelsior House, Excelsior Works, Mucklow Hill, Halesowen, West Midlands, B62 8EP

We would prefer that you send the item using a shipping method that will provide you with a tracking number, and require a signature upon delivery. Please make sure that the shipping is prepaid and the package is insured for full replacement value. Please enclose a note that includes your name, phone number, and include a street address or a place where someone will be available to sign for a package, since we return items by FedEx. Please mark the areas in question on the product with colored tape or masking tape, so we can find them easily, and make sure that your note describes their location.

Please send the product in clean. Our normal turnaround time is about two-four weeks, usually less. This includes the shipping time by ground to you. If this turnaround time becomes a problem for you, tell us. We can sometimes “rush” repairs through for special situations. Just let us know.

18.8. Please insure your product by Photobooths for its full value when you send it to us. Use a shipping method that provides a tracking number and requires a signature upon delivery, to ensure that your product will arrive safely to Photobooths.

18.9. The Warranty Department does not require or issue return authorizations for items being returned for evaluation and repair. Once we receive your product, we will assign a repair order number to it, and send an email notification with the repair order number and an initial status report. Please make sure it has an address and name attached to the product.

18.10. As stated in our warranty policy, the customer pays the shipping charges to send products to the Warranty Department. Photobooths will absorb the return shipping charges. If you request that we return your product by UPS Overnight or 2nd Day Air, the additional shipping charges will be billed to you. Shipping charges for all non-warranty repairs are at the owner’s expense.

18.11. Our typical turnaround time is 2-6 weeks from the time we receive your product until it is returned to you. In some cases we can get it back to you sooner. In rare cases, it may take longer. During peak season our turnaround time can stretch to six weeks. If your product needs to be sent out to be cleaned, you may expect up to two additional weeks before it will be returned to you.

18.12. The cost of non-warranty repairs varies from one repair to another, depending on the cost of the materials and length of time it takes for us to do the repair. If you are concerned about the expense, you can ask us to notify you of the repair costs. After your product is assessed, we will send you a postcard with a final estimate, and request that you call us to approve the charges. You may also give us a limit, i.e. "Please notify me if the repair charges exceed £50.”

18.13. Warranties will be replaced with a like for like item at our discretion. Options taken to not replace the item are at your cost.

18.14. In special cases, if you need your repair back before the normal expected turnaround time, we can do a rush repair for you for no additional charge. To request a rush, please send your product to us by way of Federal Express, UPS 2nd Day Air, or some other speedy means. Please write RUSH in big letters on the box. Include a note, asking us to do a rush repair, with your name, address, and phone number. Please explain what the necessary repairs are, and give us the date you need your product back. We will do all we can to see that you have it back in time.

19 Consumables

19.1 Printer Consumables (printer paper, printer ribbons etc) are not refundable, other items will not be refunded or replaced if the containing box or the items themselves have been opened and used or damaged.
19.2 Skin’s are susceptible to damage if exposed to direct sunlight for prolonged periods of time. 
19.3 Skins are warranted for 3 days from date of purchase for artwork inaccuracies (based on signed off artwork), print inaccuracies or physical defects/damage on the Skins. Screen Proofs are ~10% lighter than final printed items. For an accurate proof a sample print out can be made available at cost.
19.4 Printer Paper and Ink Ribbon can become ‘spoilt’ if subjected to larger temperature changes.

Enquiries Terms & Conditions of Photo Booth/Kiosk Operators

1. A one-off payment of £499 is to be paid for receiving on-going enquiries.
2. A payment of £499 (+ VAT) is to be paid each year, failing to pay may result in not receiving enquiries.
3. Yearly payments are your responsibility to keep up to date, all the every effort to contact you within a month of the next payment will be made we cannot be held responsible if no payments are made.
4. In accepting an enquiry you agree that you take on the enquiry/booking and are responsible thereafter for the Event.
5. All consumables are to be provided by you. WRL do not provide any consumables with the Enquiry.
6. Public/product liability insurance is the responsibility of you when taking on Enquiries.
7. The operator of the equipment takes full legal responsibility for the Kiosk/Booth damage/civil and legal pursuits from any variant, customer or company.

8. REFERRAL SYSTEM (if applicable)

8.1 Registration of Full Address And Area’s of interest in the members area and payment is required before access to the Referral System.
8.2 An event enquiry will come into us
8.3 If within one of your selected areas an email notification will be sent to your registered email address
8.4 You can now contact the relevant parties to give them a quotation or to ask for further details. Make sure your quotation is competitive as other’s may also be quoting.
8.5 Selection of event’s is at your discretion for the areas required. Travel arrangements are to be made by yourselves.
8.6. The enquiries mechanism may be subject to change at the discretion of WRL.
8.7. WRL cannot be held responsible for email’s not being received or incorrectly filled out Members area details.
8.8. Once a subscription has been purchased there is no cancellation period. No cancellations or refunds can be made throughout the subscription as it is a contractual agreement. The referral system will end at the end of your subscription date.
8.9 By agreeing to pay for 6 months or 12 months for the referral system, you are agreeing to said Terms of Contract for either 6 month or 12 months (dependent on the option selected) of which you will enjoy the benefit of referrals based in your area, these referrals are monitored on a per unit basis. If the said invoice amount for the time allocated is either disputed and/or claimed back through credit card or PayPal, each referral unit will be charged at £45 per referral and re-invoiced. If the amount due is not paid court proceedings will begin. All legal fees will be passed onto the Referral Member.
8.10 There is no automatic renewal. Please enquire should you wish to renew.
8.11 After the referral has gone out it is the responsibility of the Booth owner to follow up with correspondence.
8.12 Receiving referrals is not a guarantee of receiving work.
8.13 Changes or alterations to Referral System may incur an administration charge.

ver. 05. 2013 B
WRL End User License Agreement

This Software License Agreement ("Agreement") is entered into between WRL which, for purposes of this Agreement, shall be referred to as WRL, and the purchaser, licensee or user ("Licensee") of WRL Software (as defined below). The terms of this Agreement also apply to any WRL Software Updates, and/or Software Maintenance (as each term is defined below) for the WRL Software, unless other terms accompany those items. If so, those terms apply. READ THIS LICENSE CAREFULLY. BY INSTALLING, ACCEPTING THE SOFTWARE INSTALLATION AND/OR USING THE WRL SOFTWARE, LICENSEE AGREES TO BE BOUND BY THE TERMS AND CONDITIONS OF THIS AGREEMENT.

If Licensee does not agree to the terms of this Agreement prior to opening the WRL Software packaging or installing the WRL Software, Licensee shall cease using (or refrain from commencing use of) the WRL Software, and shall, as applicable, uninstall and/or permanently delete the WRL Software, Documentation (and any copies thereof) from the computers or computer systems on which the WRL Software has been loaded or stored, and return the WRL Software and Documentation, all media on which it is stored, all product packaging, and proof of payment to WRL pursuant the WRL returns policy. WRL license is for the compiled software installed on the system used and does not include any third party images, sounds, animations, videos or other files not pre-compiled as the software, these files may require a license depending on what they are used for (third party software, additional digital images or media). If Licensee does not agree to the terms of this Agreement, and has acquired the WRL Software as part of a pre-configured computer system on which the WRL Software has been installed, Licensee must either promptly cease
using the WRL Software, uninstall and/or permanently delete the WRL Software and Documentation (and any copies thereof) from the computer system(s) on which the WRL Software has been preloaded, or return the preconfigured system pursuant to the system vendor’s return policy.

1. DEFINITIONS.
1.1. "Commencement Date" means the installation date of the WRL Software to the Licensee.
1.2. "Documentation" means the user guides, tutorials, printed instructions, reference manuals, and other explanatory materials developed by WRL that accompany or are stored on or in the WRL Software for use in connection with the WRL Software.
1.3. "End User" means, as applicable, Licensee or any person or entity (including, for the avoidance of doubt, any employee or agent of Licensee) that uses the WRL Software.
1.4. "Object Code" means the form of WRL Software wherein computer programs are assembled or compiled in magnetic or electronic binary form on software media, which are readable and usable by machines, but not generally readable by humans without reverse-assembly, reverse-compiling, or reverse-engineering.
1.5. "Software Maintenance" means the provision of Software Updates.
1.6. "WRL Software" means, as applicable, the Object Code form of, Simply Digital Content Manager, WRL Player, WRL Broadcast Server, or other such other WRL software products or access licenses as may be identified in a purchase order provided to WRL, and shall be deemed to include the Documentation for such WRL Software, the license keys, clip art, fonts and multimedia files included in such WRL Software, their related software options, software extensions, software upgrades and Software Updates, and Third Party Software integrated into such identified products.
1.7. "Software Updates" means bug fixes, documentation improvements and feature additions, including all major (i.e., numbered) and minor (i.e., point) releases, when and if made available by WRL.
1.8. "Third Party Software" means software, referred to as redistributable code that is licensed to WRL by third party licensors for redistribution with the WRL Software. The redistributable code is the property of WRL’s licensors, and protected under United States and international copyright, trade secret or other proprietary rights laws, and international treaties.

2. GRANT OF LICENSE RIGHTS.
2.1 License. Subject to the terms, restrictions and limitations set forth herein, WRL hereby grants to Licensee a non-exclusive, non-transferable, non-sublicensable license to use (and to permit its End Users to use) the Object Code version of the WRL Software, including any Third Party Software included therein or therewith, along with any graphical, textual, pictorial, audio or visual works or materials incorporated into or delivered with the WRL Software, including the Documentation.
2.2 Term. This Agreement is effective as of the date at which Licensee accepts the license terms as set forth above, or, date of installation and will continue unless terminated as provided in Sections 7.3 or 8.
2.3. Scope of License and Use
A. Internal Use. Licensee may use the WRL Software and Documentation only for its own internal use and only on one, single-user computer. Licensee may internally transfer the WRL Software to a different, single-user computer at a charge governed by the installers country of Purchase (a “Transferred Installation”), provided that the WRL Software and any copies thereof are permanently uninstalled and/or deleted from the computer from which the WRL Software is transferred.
B. Limitations. In connection with the creation, development or management of content files, and/or the planning or scheduling of using WRL Software (including, but not limited to, media creation and/or management, template message creation, metadata, schedules, layouts, timetables, playlists, or triggers), All images provided are examples to be used with the software, where applicable copyright permissions will need to be sought for the use of any backgrounds, logos or green screen images by the licensee. Licensee may publish or transmit files for playback (i) to one or more properly licensed individual WRL Players; (ii) to an audio visual network of screens showing identical content controlled by a properly licensed individual WRL Player, and (iii) for preview and approval purposes over the web or other means. Notwithstanding the above, Licensee shall not directly or indirectly, use or cause to be used for playback content files, plans, schedules or other information created, developed or managed with WRL Software without also having properly licensed WRL Software for the playback devices involved.
D. Third Party Software. The license granted hereunder includes the right of Licensee to use the Third Party Software in Object Code form, solely in connection with the authorized operation and use of the WRL Software in conformance with the terms and conditions of this Agreement. For the avoidance of doubt, Licensee may not decouple, disassemble or otherwise separate the Third Party Software from the WRL Software or use the Third Party Software except in connection with the use and operation of the WRL Software as permitted hereunder.
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7.2 WRL shall have no obligation under Section 7.1, and otherwise will have no liability for, any claim of infringement caused or alleged to be caused by: (i) the use or combination of the WRL Software with non-WRL software, hardware, data, or content, including but not limited to software, hardware, data, or content of Licensee; (ii) infringement that would have been avoided without the use or combination of the WRL Software with other non-WRL software, hardware, content, or data; (iii) the presence of any alteration or modification of the WRL Software by Licensee or any third party acting on Licensee’s behalf; or (iv) the Licensee’s continuing the allegedly infringing activity after being notified thereof or after being informed and provided with modifications that would have avoided the alleged infringement.

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7.4 The foregoing Sections 7.1-7.3 set forth the exclusive remedy and entire liability and obligation of WRL with respect to third party claims against Licensee alleging intellectual property infringement or misappropriation.

7.5 Licensee Obligation. Except for the infringement claims set forth in Section 7.1, Licensee shall indemnify, defend and hold WRL, its directors, officers, agents and employees harmless from any claims, demands, or causes of action whatsoever by a third party against WRL arising as a result of Licensee’s use or operation of the WRL Software. For the avoidance of doubt, and without limiting the scope of the immediately preceding sentence, Licensee shall indemnify, defend and hold WRL, its directors, officers, agents and employees harmless from any third party claims, demands, or causes of action whatsoever arising from or related to the display, broadcast, reproduction, performance or other use or distribution of audio, visual, graphical and textual information developed by or on behalf of Licensee and not included in the WRL Software.

8. TERMINATION.
8.1 By Licensee. Licensee may terminate this Agreement at any time without notice to WRL. The license fee is not refundable and WRL will have no obligation to refund any amounts paid by Licensee under this Agreement upon its
9. GENERAL

9.1 Audit Rights. WRL shall have the right reasonably to audit the deployment and use of the WRL Software by Licensee, including without limitation Licensee's conformance with the provisions of Section 3 herein. Licensee agrees to cooperate with WRL's reasonable request for access to Licensee's computer systems to ensure Licensee's adherence with the license terms hereunder.

9.2 Purchase in Canada. If Licensee acquired this software in Canada, Licensee agrees to the following: The parties hereto have expressly required that the present Agreement and any exhibits hereto be drawn up in the English language. Les parties aux présentes ont expressément exigé que la présente convention et ses Annexes soient rédigées en langue anglaise.

9.3 Notices. Any notice required or permitted to be given by Licensee hereunder shall be in writing and shall be deemed to have been duly given (i) upon hand delivery, (ii) on the third day following delivery to the postal service as certified mail, return receipt requested and postage prepaid, or (iii) on the first day following delivery to a recognized overnight courier service, fee prepaid and return receipt or other confirmation of delivery requested. Any such notice shall be delivered or sent to WRL at the address as set forth below, or to such other address as WRL may designate from time to time. WRL, Excelsior House, Mucklow Hill, Halesowen, West Midlands B62 8EP

9.4 Governing Law.

A. United Kingdom. If you acquired the WRL Software in the United Kingdom, UK law governs the interpretation of this agreement and applies to claims for breach of it, regardless of conflict of laws principles.

B. Sales Outside the United Kingdom. If you acquired the WRL Software in any other country outside the United Kingdom, the laws of the country of purchase applies to you, regardless of such country's conflicts of law provisions.

9.5 Legal Effect. This Agreement describes certain legal rights. You may have other rights under the laws of your country or state. You may also have rights with respect to the party from whom you acquired the WRL Software. This Agreement does not change your rights under the laws of your country or state if the laws of your country or state do not permit it to do so.

9.6 Assignment. Neither party may assign any rights, duties, obligations or privileges under this Agreement without the prior written consent of the other party. A change of control or ownership shall not be deemed to be an assignment under this Section so long as the new owner has expressly assumed in writing all of the duties and obligations of the assignor and further provided, that Licensee shall remain liable and responsible to WRL (and its licensors) for the performance and observance of all such duties and obligations.

9.7 Severability. Should any part or provision of this Agreement be held unenforceable or in conflict with the law of any jurisdiction, the validity of the remaining parts or provisions shall not be affected by such holding.

9.8 Limitation on Effect of Waiver. Failure on the part of WRL to exercise, or WRL's delay in exercising, any of WRL's rights hereunder shall not be construed as a waiver of other breaches of this Agreement. Any single or partial exercise by a party of any right shall not preclude any other or future exercise thereof or the exercise of any other right in the Agreement.

9.9 Entire Agreement. This Agreement contains the entire understanding of the parties with respect to the transactions contemplated and supersedes any prior agreements or understandings among the parties with respect to the subject matter hereof. This Agreement may be amended only by a writing that refers to this Agreement and is signed by both parties.

9.10 Export Law Assurances. Licensee acknowledges that the WRL Software included herewith is subject to restrictions and controls imposed under the Export Laws. Licensee must comply with all domestic and international laws and regulations that apply to the software. These laws include restrictions on destinations, end users and use. Licensee hereby expressly agrees to defend, hold harmless and indemnify WRL, its directors, officers, and employees, from any claim, suit or dispute alleging that Licensee has exported the WRL Software in violation of any domestic or international export laws.

9.11 Construction. The headings in this Agreement are for convenience of the parties only. They do not constitute a portion of this Agreement and shall not be used in interpreting the construction of this Agreement.

9.12 Third Party Beneficiary. Licensee hereby agrees that the licensors of Third Party Software shall be considered third party beneficiaries of this Agreement and shall be entitled to bring a direct action against Licensee in the event of breach of any applicable provisions of this Agreement, pursuant to the terms and conditions of this Agreement.

9.13 Force Majeure. Neither party shall be in default if failure to perform any obligation hereunder is caused solely by unforeseen supervening conditions beyond that party’s reasonable control, which could not have been prevented by the non-performing party’s reasonable precautions, commercially accepted processes or substitute services, including acts of God, civil disturbances, strikes and labor disputes.

9.14 Negation of Agency and Similar Relationships. Nothing contained in this Agreement shall be deemed to create an agency, joint venture or partnership relationship.

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NDA Agreement

This Confidentiality and Non-Disclosure Agreement (this Agreement) is made and entered into as of the Effective Date of Agreement set forth above by and between Discloser and Recipient.

Confidential Information shall mean and include, but not be limited to, documents, records, information and data (whether verbal, electronic or written), drawings, models, designs, schedules, product plans, technical procedures, manufacturing processes, prototypes, samples, specifications and other business information relating to the Discloser’s business, operations or contracts furnished to the Recipient in the course of their work contemplated in this Agreement, regardless of whether such Confidential Information has been expressly designated as confidential or proprietary. Confidential Information may be provided in written, oral, electronic or other forms.

1. The Discloser intends to disclose Confidential Information to the Recipient for the purpose of completing their contractual obligations (the Purpose).

2. The Recipient undertakes not to use the Confidential Information for any purpose except the Purpose, without first obtaining the written agreement of the Discloser.

3. The Recipient undertakes to keep Confidential Information secure and not to disclose it to any third party, except to its employees and professional advisors, who need to know the same for the Purpose, who they owe a duty of confidence to the Discloser and who are bound by the obligations equivalent to those in clause 2 and this clause 3.

4. The undertakings in clauses 2 and 3 apply to all of the information disclosed by the Discloser to the Recipient, regardless of the way or form in which it is disclosed or recorded but they do not apply to:
   a) any information which is or in future comes into the public domain (unless as a result of the breach of this Agreement); or
   b) any information which is already known to the Recipient and which was not subject to any obligation or confidence before it was disclosed to the Recipient by the Discloser.

5. Nothing in this Agreement will prevent the Recipient from making any disclosure of the Confidential Information required by law or by any competent authority.

6. The Recipient will, on request from the Discloser, return all copies and records of the Confidential Information to the Discloser and will not retain any copies or records of the Confidential Information.

7. Neither this Agreement nor the supply of any information grants the Recipient any licence, interest or right in respect of any intellectual property rights of the Discloser except the right to copy the Confidential Information solely for the Purpose.

8. The undertakings in this Agreement will continue for the life of the Purpose plus 5 years.

9. This Agreement is governed by, and is to be construed in accordance with, English Law. The English Courts will have non-exclusive jurisdiction to deal with any dispute which has arisen or may arise out of, or in connection with, this Agreement.

Declaration

I hereby confirm that I have read and understand the Manual and have undergone training with Eva Photography Robot and accept the Terms and Conditions and NDA Document.

Name (PLEASE PRINT):______________________________

Signature (PLEASE SIGN): ____________________________

Date: ______________  Trainer Signature: ______________________

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